



Position Title: IBM Case Manager Developer

Location: Omaha

Job Purpose:

- This position is responsible for assessing the client's needs, discovering the requirements, defining the scope, designing the solutions, & as necessary delivering a solution.
- Maintains proficiencies and certification in designated technologies.
- Estimates number of hours required to complete assigned work included in quote to client.
- Positions Reporting to this Position:
- Individual's time is billable to client and expected to attain 70%-100% billable realization.
- Works frequently with Project Manager to organize tasks and estimate delivery time.
- Works closely with sales reps to identify and qualify business opportunities.
- Works with developers, engineers and architects to ensure consistency across other application suites, overall technical accomplishment, collaborative project team efforts, and achievement of important project goals frequently.

Job Requirements:

- Bachelor's degree in computer science, engineering or MIS and/or equivalent experience.
- Minimum of 1 year of proven consulting experience including producing and conducting technical presentations.
- Minimum of 2 years of IBM Case Manager development experience. Experience with configuration, customization, and extension of the IBM FileNet ECM Platform, including peripheral products like Content Navigator, Case Manager, and Content Analytics
- Proficient in Dojo, Java script, Java and J2EE programming
- At least 1 year of experience developing custom widgets, Navigator plugin development.
- Troubleshoot complex IBM Case Manager issues and find resolutions quickly.
- Excellent understanding with IBM FileNet P8 Platform Architecture.
- Ability to interact with internal and external clients at all levels from Junior Developer to Senior Management.
- Must possess excellent organizational, interpersonal, facilitation, oral and written communication skills.
- The ability to work under minimal supervision, independently and/or as a member of a project team.
- The ability to meet with clients and based on current or projected business requirements design a technical solution meeting those requirements.
- Extensive knowledge of relevant technologies and experience architecting solutions utilizing those technologies.
- Current certification(s) of applicable technologies.
- Ability to multitask and to prioritize workload under tight deadlines in a fast-paced environment.
- Must escalate appropriate issues to management in a timely fashion.
- Must be detailed oriented - with strong attention to accuracy and problem solving. "Follow-up until resolved" skills are a must.
- Ability to work well as a team member.
- Skills in Microsoft Office (Word, Excel, PowerPoint, Lotus Notes, etc.).
- Knowledge of Cloud technologies such as Amazon cloud, IBM Softlayer, Platform as a Service, Software as a Service (SaaS), and IBM SaaS/Cloud offerings would be a plus.
- Ability to travel 50%-100% of time.